

# TITAN STATUS TOOLS - DOMAINS

## *FAIR USE RULES*

### Introduction

The status tools in TITAN enable the Registrar managing a .ie domain to prevent certain actions or events from happening. These tools are made available to Registrars subject to certain use restrictions when applied to domains, which are detailed below. Registrars agree to abide by these rules, and to not use the status tools on .ie domains in any way that contravenes these rules, under the terms of the Registrar Agreement.

### Domain status tools

The following domain status tools are available within TITAN.

- 1. clientDeleteProhibited**  
Applying this status gives the Registrar the ability to ensure that explicit requests from Registrar's staff or systems to delete the domain will be rejected.
- 2. clientHold**  
Applying this status gives the Registrar the ability to ensure that the domain is suspended (removed from the zone).
- 3. clientRenewProhibited**  
Applying this status gives the Registrar the ability to ensure that the domain cannot be explicitly renewed by the Registrar's staff or systems.
- 4. clientTransferProhibited**  
Applying this status gives the Registrar the ability to stop a domain from being transferred to another Registrar.
- 5. clientUpdateProhibited**  
Applying this status gives the Registrar the ability to ensure that requests from that Registrar's staff or systems to update the domain records are rejected.

### Fair use rules

1. All Registrars **must** ensure that these domain status tools are used in good faith.

If the Registry, at its discretion, determines that a Registrar is using any domain status tool in any way that is **deemed incompatible** with these fair use rules, the Registry will contact the Registrar advising that it **must** immediately cease the offending action within a defined period of time. If a Registrar is unresponsive or continues using any domain status tool in a way deemed incompatible with these fair use rules, the Registry may suspend or restrict, some or all, of the Registrar's access to the Registry's technical systems, until such time as the Registry is satisfied that the offending action has been addressed and will not be repeated.

2. Registrars **must not** use the domain status tools to unfairly limit the ability of a Registrant to exercise authority over the domain name registration which it has been granted the right to use by the Registry. For example, a Registrar must not unfairly use the domain status tools to restrict a Registrant's right to transfer, update, renew or delete their registration. This includes, but is not limited to, commercial disputes between the parties or allegations of a breach of contract between the parties.

3. With regard to clienthold, clientupdateprohibited, clienttransferprohibited and clientdeleteprohibited, a Registrar **must not** unfairly use these domain status tools where a Registrant has failed to make payment of fees owing to the Registrar.

## Examples of permitted use of domain status tool

Below is a sample of instances where Registrar use of the domain status tools within TITAN is permitted by the Registry. If you have any questions about whether a specific use of the domain status tools falls under these fair use rules, please contact [titan@iedr.ie](mailto:titan@iedr.ie).

Domain Status Tool	Use of the domain status tools is permitted in the following instances:
clientDeleteProhibited	<p>Use Case 1:</p> <p>Where you are notified by law enforcement agencies that the domain name is being used in connection with criminal activity, and are asked to ensure that the domain is not deleted.</p> <p>Note that this feature will ensure that explicit requests to delete the domain are rejected, however, the domain can still be deleted for non-payment of renewal fees, where auto-renewal fails due to insufficient Registrar funds for 45 days after domain expiry.</p> <p>In these instances, the Registrar may wish to notify the Registry so that it can take steps to prevent the deletion of the domain, if needed.</p> <p>Use Case 2:</p> <p>Where you want to protect important domains from inadvertent delete requests coming from your staff or systems.</p>
clientHold	<p>Use Case 1:</p> <p>Where you are notified by law enforcement agencies that the domain name is being used in connection with criminal activity, and are asked to stop the related web service from resolving.</p>

	<p>Use Case 2:</p> <p>Where you receive a credible allegation that indicates that the domain is being used in connection with criminal activity.</p> <p>Use Case 3:</p> <p>Where you receive a report of serious technical abuse in connection with a .ie domain, which in the view of the Registrar represents a threat to the .ie namespace and/or its users.</p> <p>Use Case 4:</p> <p>Where you receive a report of technical abuse in connection with a .ie domain which requires investigation, whereby the Registrar determines that it is appropriate to remove the domain from the zone during the course of its investigation.</p>
clientRenewProhibited	<p>Use Case 1:</p> <p>Where you are notified by law enforcement agencies that the domain name is being used in connection with criminal activity, and are asked to ensure that the domain is not renewed.</p> <p>Note that this feature will ensure that requests to <b>explicitly</b> renew the domain are rejected. However, the domain will be automatically renewed on its expiry date.</p> <p>In these instances, the Registrar may wish to notify the Registry so that it can take steps to prevent the renewal of the domain, if needed.</p> <p>Use Case 2:</p> <p>Where you want to ensure that any <b>explicit</b> renewal requests from your staff or systems are rejected.</p>
clientTransferProhibited	<p>Use Case 1:</p> <p>Where you are notified by law enforcement agencies that the domain name is being used in connection with criminal activity, and are asked to ensure that the domain is not transferred to another Registrar.</p> <p>Use Case 2:</p> <p>Where you receive a credible allegation that indicates that the domain is being used in connection with criminal activity, and</p>

	<p>whereby the Registrar determines that it is appropriate to ensure the domain is not transferred to another Registrar, throughout the course of its investigation.</p> <p>Use Case 3:</p> <p>Where you receive a report of technical abuse in connection with a .ie domain which requires investigation, whereby the Registrar determines that it is appropriate to ensure the domain is not transferred to another Registrar, during the course of its investigation.</p>
clientUpdateProhibited	<p>Use Case 1:</p> <p>Where you are notified by law enforcement agencies that the domain name is being used in connection with criminal activity, and are asked to ensure that the domain is not updated.</p> <p>Use Case 2:</p> <p>Where you receive a report of technical abuse in connection with a .ie domain which requires investigation, whereby the Registrar determines that it is appropriate to ensure the registration is not updated during the course of its investigation.</p> <p>Use Case 3:</p> <p>Where you want to protect important domains from inadvertent update requests coming from your staff or systems.</p>